

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|------------|--------------------------------------|-----------|-----------------|
| Applicant  | : Raiyani, et al.                    | Art Unit  | : 3627          |
| Serial No. | : 10/743,343                         | Examiner  | : Dana Arnsdell |
| Filed      | : December 23, 2003                  | Conf. No. | : 4701          |
| Title      | : MULTI-MODAL WAREHOUSE APPLICATIONS |           |                 |

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

In reply to the non-final Office Action dated July 21, 2009, please amend the above-identified application as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the Listing of Claims that begins on page 2 of this paper.

**REMARKS** begin on page 11 of this paper.

**CERTIFICATE OF MAILING BY EFS-WEB FILING**

This paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: September 14, 2009